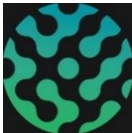


IMMOBAZYME 	M02 POLICY DOCUMENT	Document Number	M02
		Date Created	04/07/2024
		Date Revised	NA
		Revision Number	01
		Author	Darrian Lourens
		Department	Quality Assurance
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Document Number: M02

Document Title: Quality Policy

Version Number: 01

Department: Quality Assurance

Quality Policy

We have established this Quality Policy to be consistent with the purpose and context of our organisation. It provides a framework for the setting and review of objectives in addition to our commitment to satisfy applicable customers', regulatory and legislative requirements as well as our commitment to continually improve our management system with due consideration for mitigation of risks within our organization.

Customer focus: As an organisation, we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.

Leadership: Our Top Management have committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.


Engagement of people: As an organisation, we recognise that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.

Process approach: As an organisation, we understand that a desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.

Improvement: We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.

Evidence-based decision making: As an organisation, we have committed to only make decisions relating to our QMS following an analysis of relevant data and information.

Relationship management: We recognise that an organisation and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.

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Our policy is also to meet the requirements of other interested parties and to address our social, environmental, charitable, regulatory and legislative responsibilities.

We have produced quality objectives which relate to this policy and they can be found in document **R03** Quality Objectives.

This policy is communicated to all interested parties as well as being made available to the wider community through publication on our Website, Company Noticeboard Social Media.

Authorised by: Dominic Nicholas

Position: CHIEF EXECUTIVE OFFICER



Date Approved: 25/07/2024

